

Incident IQ Visitor & Guest Policy

Effective April 1, 2022

Welcome! We're pleased to be able to host our friends, clients, visitors, and guests! Thank you for choosing to spend time with us. We're very proud of what we've built and are building so far. As our mission statement explains, Incident IQ is transforming K-12 workflows by digitizing service delivery to empower students, teachers, and support teams. From help desk ticketing and IT asset management to maintenance work orders and beyond, Incident IQ is revolutionizing the way school districts provide and manage services.

And, we're looking forward to seeing your faces! To that end, we put together the following policy. This policy applies to all visitors to any Incident IQ property, and also applies with equal force to any Incident IQ hosted event, whether on-site at our property, or off-site. Your Presence at any Incident IQ owned or leased property, as well as your Attendance at any Incident IQ hosted event, whether on-site or off-site of any Incident IQ owned or leased property, constitutes conclusive evidence of Your consent to this policy.

You hereby agree to indemnify, defend and hold harmless Incident IQ, and each of its respective parent, subsidiary and affiliated companies, and all of its respective directors, members, managers, officers, shareholders, employees, agents, independent contractors (including, but not limited to, security contractors rendering services in connection with any Event, concessionaires, and parking operators), sponsors, successors and assigns (collectively, "Incident IQ") from and against:

(a) all actions, suits, proceedings, judgments, settlements, demands, claims, damages, liabilities, losses or expenses whatsoever including, but not limited to, lost profits, reasonable attorneys' fees, allocable costs of in-house counsel and court costs, whether fixed or contingent, actual or threatened, known or unknown, false or fraudulent (collectively, the "Claims"), caused by, arising out of, resulting from, or in connection with Your presence in and/or attendance at any Incident IQ owned, leased, and/or hosted Premises, or other such areas hereunder, including but not limited to the entrances, lobbies and exits thereof, the sidewalks, streets and approaches adjoining the Premises, or any other portion of the Incident IQ owned, leased, or hosted Premises in connection with any visit or event;

(b) any personal injury, bodily injury, sickness or disease (including communicable diseases such as COVID-19), death or property damage suffered in connection with Your presence and/or attendance in, at, near, or around any Incident IQ owned, leased, and/or hosted Premises (including, but not limited to, injuries or damages suffered by You, and/or Your guests attending the Event);

(c) any defect in or other problem with any Event Operational Plan, Event, and/or any equipment and staging or other process or procedure used or otherwise present at the Premises in connection with any Event or visit;

(d) to the maximum extent provided by law, any negligent or grossly negligent action, inaction, omission or intentional misconduct of Us, our invitees and guests;

(e) any failure to provide adequate security for any Event or at any Incident IQ owned, leased, and/or hosted Premises, including any actual or alleged failure to warn, guard and protect persons or property from harm or damage;

(f) any conduct or activities of Incident IQ which violates any applicable international, country, U.S., state or local law, rule, regulation, or ordinance; and/or

(g) any breach, alleged breach or misrepresentation of any term, covenant, condition, or warranty contained in this Agreement by Us.

By Your presence and/or attendance, You hereby waive any and all rights of recovery for any Claims against Us. For the purposes of this indemnification section of this Agreement, the term "You" shall be defined to expressly include You, Your directors, officers, employees, sponsors, exhibitors, guests, agents and/or contractors, including, without limitation, volunteers, any Event participants or other personnel employed by You present at any Event or during any visit.